


**The California Managed Risk Medical Insurance Board**

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**MRMIP Subscriber and Health Plan Data: March 2014 Summary**

<b>Subscriber Data:</b>	<b>March Activity 4/1/14 Effective Date</b>	<b>Current Enrollment</b>
Number of Enrolled Persons:	0	3,242
Number of Subscribers:	0	3,103
Number of Dependents:	0	139
% of Subscribers and Dependents:	0% / 0%	95.7% / 4.3%

<b>MRMIP Enrollment Cap</b>	7,500*
<b>MRMIP Enrollment Exceeding Cap</b>	0
<b>FY 12/13 New Enrollees To-Date</b>	3,213

\* Effective 6/1/13 Enrollment Cap = 7,500

**Enrollment Data:**

	<b>March 2014</b>	<b>Total to Date</b>
Applications Received	5	153,558
Disenrollments	352	109,655

**Waiting List Data as of April 1, 2014:**

Due to closed enrollment	0
Due to deferred enrollment	9
<b>Total on waiting list:</b>	<b>9</b>

**MRMIP Health Plan Enrollment:**

	<b>Enrollment April 1, 2014</b>	<b>% of Total Enrollment</b>
Anthem Blue Cross	1,384	42.7%
Kaiser South	1,185	36.5%
Kaiser North	658	20.3%
Contra Costa	15	.5%

**Percentage of MRMIP Enrollment in Selected Counties:**

Los Angeles	31.1%	San Bernardino	3.9%	Fresno	1.8%
San Diego	10%	Contra Costa	3.5%	Sonoma	1.8%
Orange	9.6%	San Francisco	3.5%	Marin	1.4%
Santa Clara	4.9%	Ventura	3.2%	San Luis Obispo	.8%
Riverside	4.4%	San Mateo	2.9%	Monterey	.6%
Alameda	4.2%	Sacramento	2.7%	Santa Cruz	.4%

These counties account for **90.7%** of total MRMIP enrollment.

**Percentage of MRMIP Enrollment by Age Category:**

<29	17%
30-49	40.2%
50-64	40.9%
65+	1.9%

**Percentage of MRMIP Enrollment by Gender:**

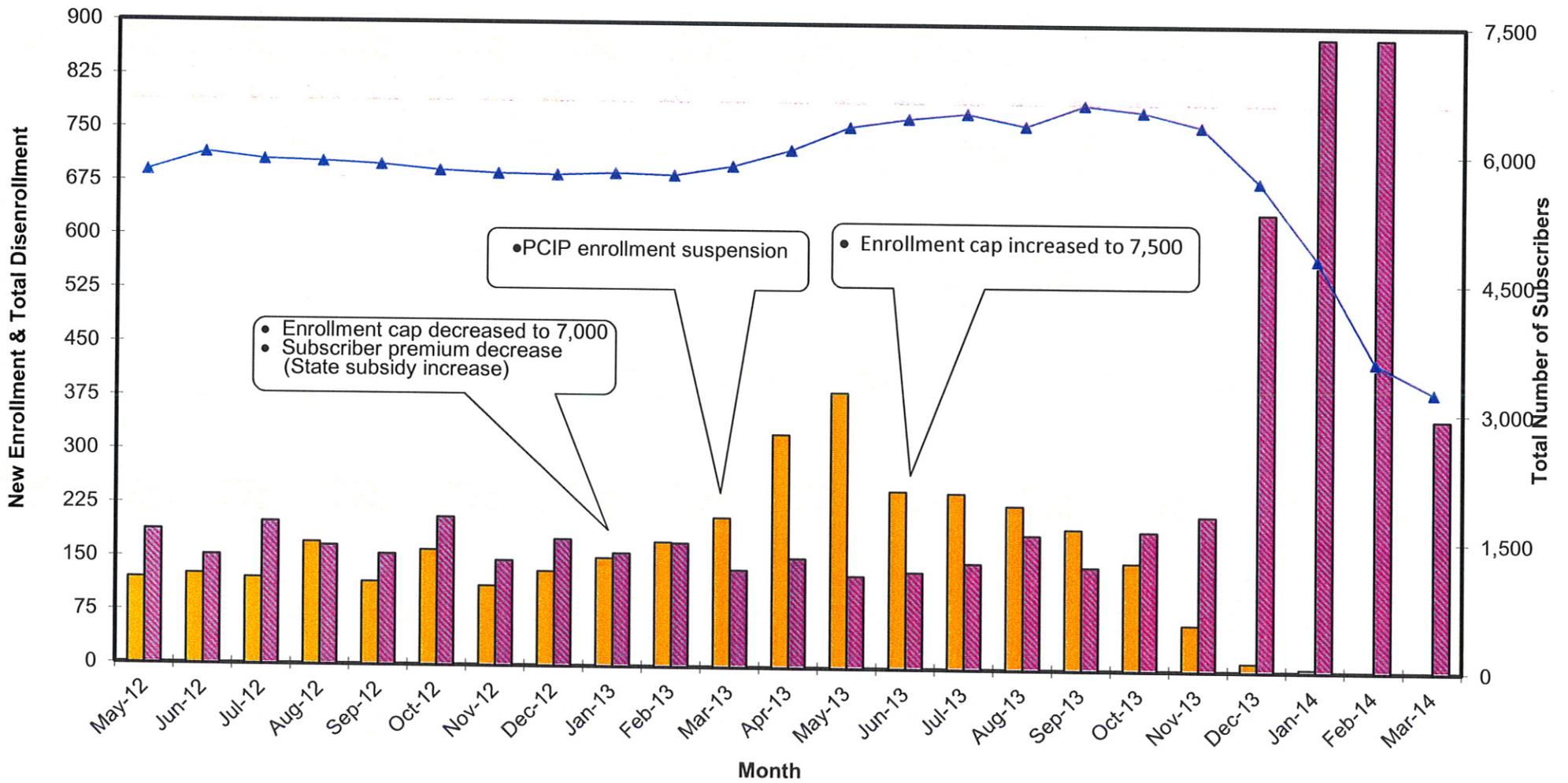
Female	55%
Male	45%

**Ethnicity:**

Caucasian	60.9%	African American	3.2%
Other	15.8%	Native American	.6%
Latino	11.6%	Not Given/Unknown	0%
Asian & Pacific Islander	7.9%		



**Major Risk Medical Insurance Program  
New Enrollment vs. Total Disenrollment  
May 2012 through Mar 2014**



**Administrative Vendor - Performance Report  
March 2014**

<b>Major Risk Medical Insurance Program Performance Standard</b>	<b>Contracted Level</b>	<b>Level Met</b>	<b>Data Descriptions</b>
Eligibility determination of complete applications within ten (10) calendar days after receipt, as long as enrollment cap is not in effect.	<b>100%</b>	100%	5 out of 5 applications
MRMIP Members-Only Toll-free line (1-800-289-6574) Line busy rate.	<b>3%</b>	0%	0 blocked out of 1,551 calls attempted*
MRMIP Members-Only Toll-free line (1-800-289-6574) Line abandon rate.	<b>3%</b>	1.68%	26 abandoned calls out of 1,551 incoming calls*
MRMIP Members-Only Toll-free line (1-800-289-6574) Seconds to live voice.	<b>85%</b>	94.96%	1,521 calls answered in 25 seconds out of 1,551 calls received*

\*Toll-free line performance standards are calculated using hourly rate averaged on a monthly basis, per contract requirement.